



# When you need care, Care Cash may help



## What is Care Cash?

It's a preloaded debit card that helps guide you to eligible network\* care (and helps pay for it). Care Cash® comes loaded with \$200 for individual or \$500 for family plans.

## What care can I use it for?



### UnitedHealth Premium® Care Providers

Primary care\* (routine care from physical to behavioral health) and Specialty care (for specific concerns from cardiology to orthopedics).



### Urgent care

From care at convenience clinics (for flu shots and minor injuries) to urgent care (for broken bones and infections).



### 24/7 Virtual Visits

Virtual urgent care for common concerns (from the flu to allergies).

Learn more

[uhc.com/carecash](https://uhc.com/carecash)

United Healthcare

\*Must be a UnitedHealthcare Network provider to be eligible for Care Cash.

Care Cash provides a pre-loaded debit card which can be used for certain health care expenses. If the card is used for ineligible 213(d) expenses, individuals may incur tax obligations and should consult an appropriate tax professional to determine if they have such obligations. The information provided in connection with Care Cash is for general informational purposes only and is not intended to be nor should be construed as medical advice. Individuals should consult an appropriate health care professional to determine what may be right for them.

24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. **Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician.** Please visit myuhc.com for detailed program information and methodologies.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.

Administrative services provided by United HealthCare Services, Inc. or their affiliates.

# How to request your Care Cash card

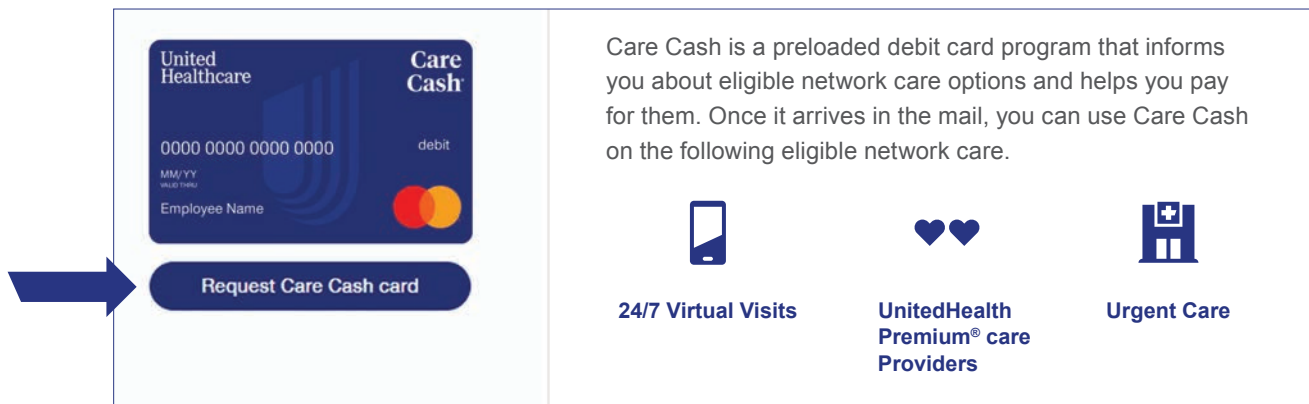
Care Cash® is a preloaded debit card that helps you pay for program eligible network care.\*

## Follow these 5 steps to get your card

- 1 Go to [myuhc.com](https://myuhc.com)® > **Coverage & Benefits**. If you haven't yet registered at [myuhc.com](https://myuhc.com), you'll need to do that first.
- 2 Scroll to the Care Cash section and select the **Request card** button.

The screenshot shows the United Healthcare website interface. At the top, there is a navigation bar with the United Healthcare logo, a 'Help' link, a language dropdown set to 'English', and an 'Account / Profile' dropdown. Below this is a secondary navigation bar with links for 'Home', 'Find Care & Costs', 'Claims & Accounts', 'Coverage & Benefits' (which is highlighted in blue), and 'Health Resources'. The main content area shows a breadcrumb trail 'Home > Coverage and benefits' and a large heading 'Coverage and benefits'. To the right of this heading is a button labeled 'View and print member ID cards'. Below the heading, there is a section for 'Care Cash'. On the left is an image of a blue Care Cash debit card with the United Healthcare logo, the text 'Care Cash', a card number '0000 0000 0000 0000', the word 'debit', and a placeholder for 'Employee Name'. To the right of the card image is the text: 'Care Cash is already part of your plan. Get your card today. Introducing Care Cash, a preloaded debit card that helps you pay for eligible network care expenses.' To the right of this text is a dark blue button labeled 'Request card', which is pointed to by a blue arrow from the right side of the page.

- 3 Once you're on the Care Cash page, select the **Request Care Cash card** button.



Care Cash is a preloaded debit card program that informs you about eligible network care options and helps you pay for them. Once it arrives in the mail, you can use Care Cash on the following eligible network care.

- 24/7 Virtual Visits
- UnitedHealth Premium<sup>®</sup> care Providers
- Urgent Care

- 4 Follow the prompts to verify your address and contact info or make any required updates. When you're finished, select the **Request Care Cash card** button.
- 5 Make sure you get the confirmation message. When you do, you'll know your request is complete.

## Once you receive your card, there's one final step

After completing your request, your card should arrive by mail within 7–10 business days. You'll need to activate it, which you can do by calling the toll-free phone number that's listed on the card sticker.

### Questions?

Call the toll-free number on your health plan ID card



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